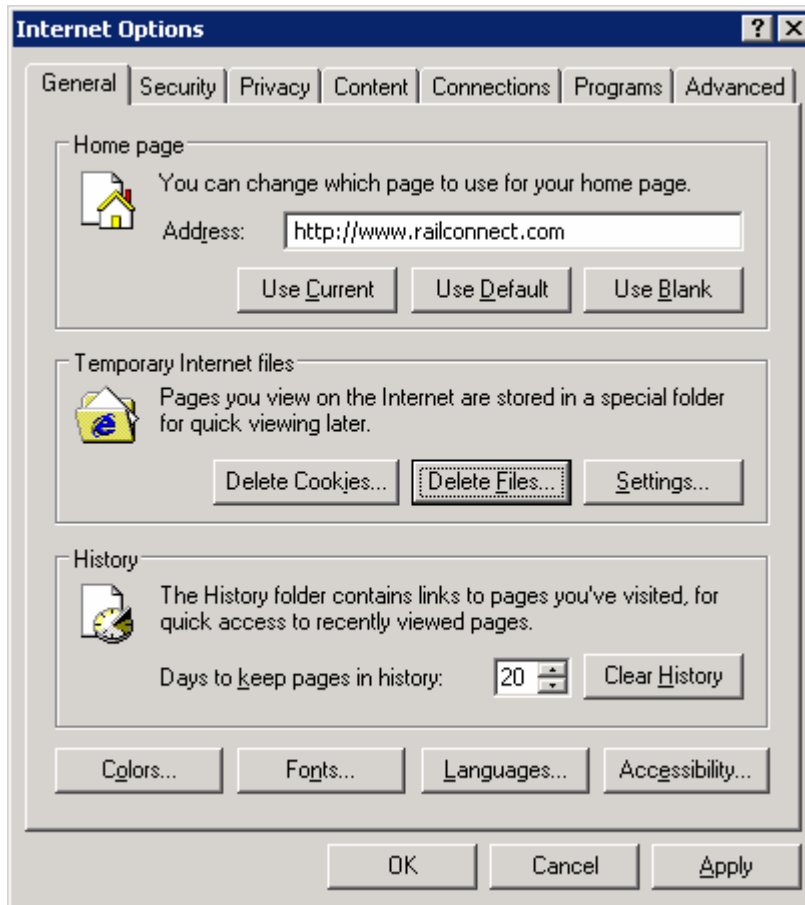


DELETING CACHE ON INTERNET EXPLORER

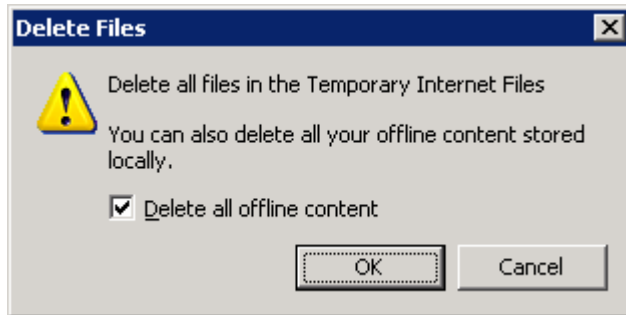
Note: If you do not see any of the options mentioned in this document, please contact your IT department.

Internet Explorer 5.x and 6.x

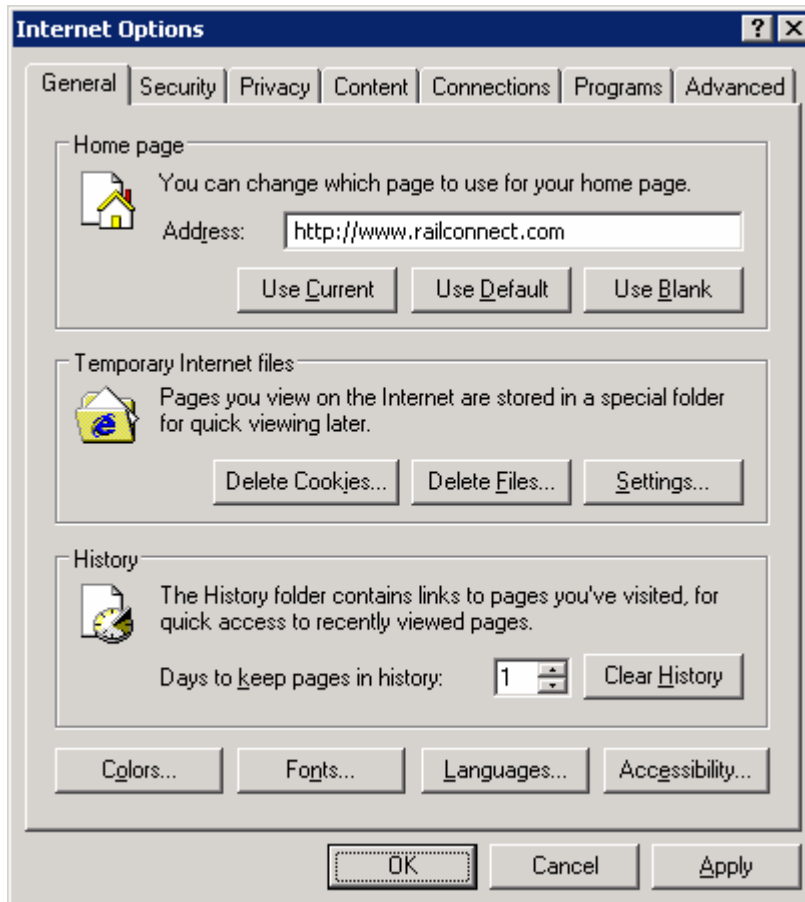
1. Within IE, go to **Tools | Internet Options**.
2. Click **Delete Files**.



3. Check Delete all offline content check box and click **OK**.



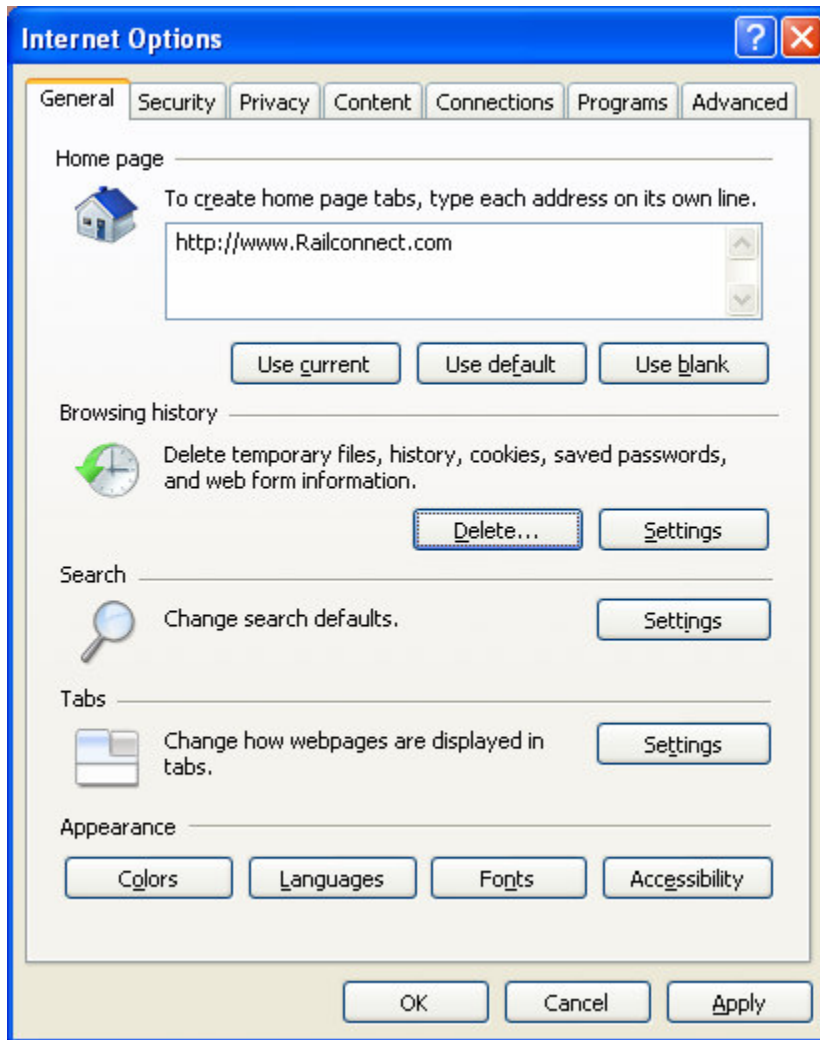
4. Click **OK**.



5. Close and re-launch your browser.

Internet Explorer 7.x

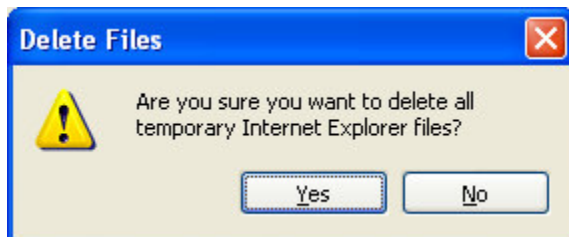
1. Within IE, go to **Tools | Internet Options**.
2. Click on the **General** tab and then click the **Delete...** button.



3. Click the **Delete files** button.



4. Click the **Yes** button.



5. Then click the **Close** button, followed by the **OK** button.

Delete Browsing History



Temporary Internet Files

Copies of webpages, images, and media that are saved for faster viewing.

Delete files...

Cookies

Files stored on your computer by websites to save preferences such as login information.

Delete cookies...

History

List of websites you have visited.

Delete history...

Form data

Saved information that you have typed into forms.

Delete forms...

Passwords

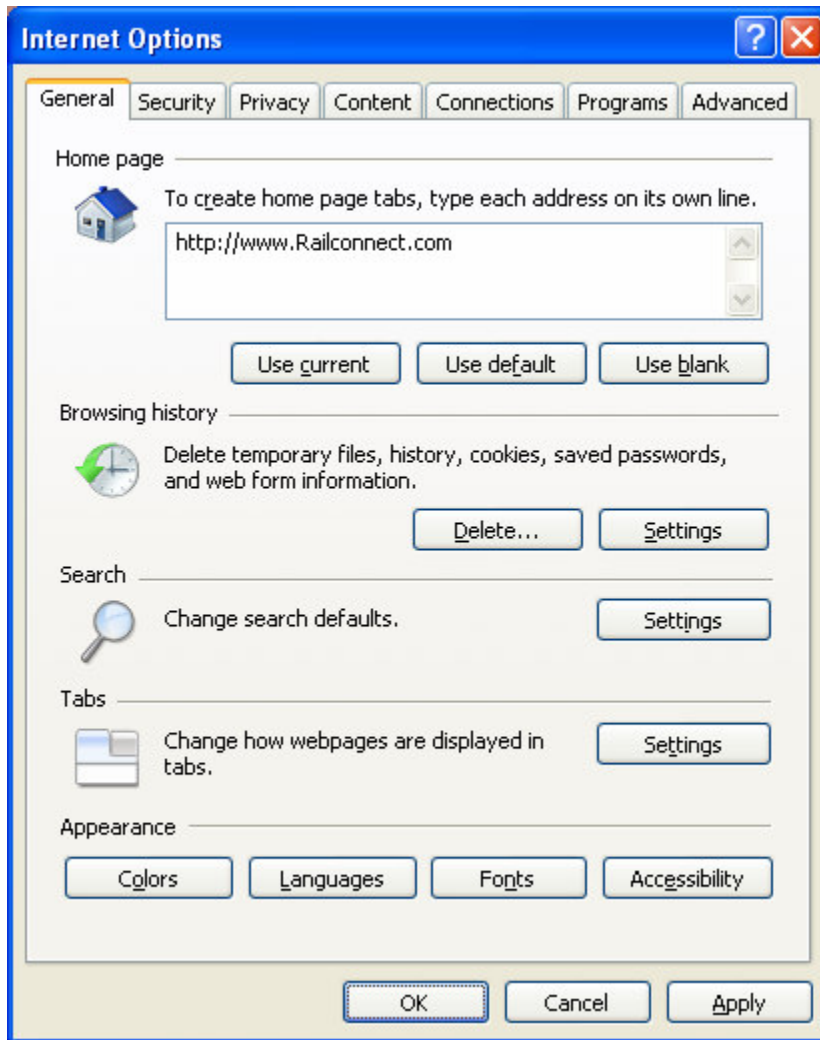
Passwords that are automatically filled in when you log on to a website you've previously visited.

Delete password...

[About deleting browsing history](#)

Delete all...

Close



6. Close and re-launch your browser.